

From: Winiecki, Eric
To: ["Lyon, Paula"](#)
Subject: RE: Request for filtration system
Date: Wednesday, August 07, 2013 10:17:00 AM

Thank you.

From: Lyon, Paula [<mailto:Paula.Lyon@arcadis-us.com>]
Sent: Wednesday, August 07, 2013 10:10 AM
To: Winiecki, Eric
Subject: RE: Request for filtration system

Eric,

Yes, the [REDACTED] contacted us and accepted the RO system maintenance offer on June 25, 2013.

Paula

From: Winiecki, Eric [<mailto:Winiecki.Eric@epa.gov>]
Sent: Wednesday, August 07, 2013 9:59 AM
To: Lyon, Paula
Cc: Freeman, Kevin
Subject: RE: Request for filtration system

I also got a message from [REDACTED] – looks like he's at [REDACTED] -- expressing interest in having his existing RO system maintained. Have you heard back from him with regard to this?

From: Lyon, Paula [<mailto:Paula.Lyon@arcadis-us.com>]
Sent: Wednesday, August 07, 2013 9:50 AM
To: Winiecki, Eric
Cc: Freeman, Kevin
Subject: RE: Request for filtration system

Eric,

Lisa Sebesta our field geologist will personally visit their home to obtain the correct phone number to reach them. They have been referred to Pinnacle Plumbing as accepting the RO installation offer, but have not been able to get the install scheduled due to the wrong phone number.

Paula

From: Winiecki, Eric [<mailto:Winiecki.Eric@epa.gov>]
Sent: Wednesday, August 07, 2013 9:23 AM
To: Lyon, Paula; Freeman, Kevin
Subject: RE: Request for filtration system

Hello Paula,

Were you able to contact the folks at [REDACTED]? I was out of the office for a while and am catching up with email. You might have collected their phone number when the sample was taken? Otherwise I would contact them by mail if you haven't been able to reach them by phone...

Eric

From: Lyon, Paula [<mailto:Paula.Lyon@arcadis-us.com>]

Sent: Monday, July 15, 2013 9:23 AM

To: Freeman, Kevin; Winiecki, Eric

Subject: RE: Request for filtration system

Eric and Kevin,

I've tried returning the call to [REDACTED] and the woman that answers this phone indicated that this is the wrong number and that she does not reside at [REDACTED]. Can you please check the voice mail or message that you received and double check the phone number. I will put her down as an Accept Offer as of 7/8/2013 regardless. I just do not have a valid phone number to provide the plumbing contractor to schedule the install.

Please advise.

Kind regards,

Paula

From: Freeman, Kevin

Sent: Monday, July 08, 2013 9:47 AM

To: Lyon, Paula

Subject: Fwd: Request for filtration system

Kevin M. Freeman, PG
Principal Hydrgeologist
ARCADIS U.S., Inc.
Liberty Lake, Washington
T. 509.928.3369 x211 | M. 509.981.4747
Kevin.Freeman@arcadis-us.com

----- Original message -----

From: "Winiecki, Eric" <Winiecki.Eric@epa.gov>

Date: 07/08/2013 9:45 AM (GMT-08:00)

To: "Freeman, Kevin" <Kevin.Freeman@arcadis-us.com>

Subject: Request for filtration system

Hello Kevin,

I received a voicemail message from a resident who is interested in getting on the schedule to have a RO unit installed. The information she left me is:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

She says she got your letter, maybe she's already called you folks as well. Thanks,
Eric

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